GRIDZHELP LLC

CAPABILITY STATEMENT

Technology that makes work clearer, more reliable, and easier to manage.

Work Made Plain | Public Made Plain

Pennsylvania-based small and micro business providing right-sized software quality assurance, workflow improvement, data support, documentation, training, and digital implementation services.

CORE CAPABILITIES

- Software QA: test strategy, test cases, regression, UAT and release-readiness support
- Workflow mapping, requirements, intake and follow-up process improvement
- Data validation, cleanup planning, reconciliation and reporting support
- Technical documentation, SOPs, checklists and knowledge transfer
- Practical training, onboarding and technology adoption support
- Small websites, business tools, integrations and implementation assistance

DELIVERY APPROACH

Focused discovery, written scope, clear acceptance criteria, traceable testing, straightforward handoff, and a documented result. We favor bounded assignments appropriate to our current capacity.

RELEVANT EXPERIENCE

Founder Patrick Gridley brings more than six years of enterprise software QA and automation experience, including C# test automation, regression testing, release support, issue investigation, and cross-team documentation.

GridzHelp has begun delivering paid commercial work through Work Made Plain, including small-business website services and customer operations tooling. This is commercial experience, not a claim of prior government awards.

WHAT MAKES US DIFFERENT

- Owner-led delivery and direct accountability
- Hands-on testing mindset with practical business context
- Plain-English documentation for nontechnical teams
- Flexible, low-overhead, clearly scoped engagements

TWO SERVICE BRANDS | ONE LEGAL ENTITY

WORK MADE PLAIN

Commercial software tools, customer operations, websites, QA, support and workflow implementation for small organizations.

PUBLIC MADE PLAIN

Public-serving workflows, technical assistance, process clarity, documentation, data support and adoption/training.

COMPANY & PROCUREMENT DETAILS

Legal entity	GridzHelp LLC (Pennsylvania LLC)
DBAs	Work Made Plain; Public Made Plain
PA Supplier	571265 (portal: 0000571265)
PA Status	Small Business & Micro Business certified
SAM.gov	Active	UEI: SWGDBDGXCMH5

SERVICE REGION

Pennsylvania; remote work nationwide

CONTACT

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Work Made Plain: workmadeplain.com | Public Made Plain: publicmadeplain.com

Prepared November 2026 • Capabilities are scoped to verified staffing and project needs.